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## **Welcome to Kleyer 90®**

The “Campus Kleyer” complex, with “Kleyer 90” at the very heart of it, is Europe’s largest and most important network node for the interconnection of telecom and data communication networks. It is one of the world’s top telecom industry addresses and serves as a national and international hub for connections between regions, countries and continents. As a registered trademark, “Kleyer 90” also stands for the unique product and service philosophy of ancotel GmbH at its headquarters in Frankfurt am Main. ancotel is also globally active, with representation in London, Hong Kong and New York. “Kleyer 90” serves as the ideal marketplace for carriers, Internet service providers, broadcasters and public institutions to develop their forward-looking businesses.

Expertise and good services are the key to success in a service society. The most important asset of our ever-growing company is its more than 90 highly motivated and committed employees who, between them, speak more than 20 different native languages.

We are currently looking for the following for our vmmr/SDH team:

### **Service engineer (f/m)**

You are responsible for error-free transmission in SDH and PDH networks and for quickly processing (second-level) fault reports. Your responsibilities also include localising and remedying faults in close cooperation with the Carrier Support team, performing ongoing quality analyses in order to identify sources of faults within the cable network early on, and carrying out preventative network maintenance ahead of the provision of services to our clients. The ability to independently and autonomously search for and remedy faults within the analogue transmission network and in SDH and PDH networks is a prerequisite. You are familiar with processing fault reports (trouble ticket processing), performing first-level fault checks, and localising and correcting faults over the phone with clients. You are prepared to work shifts (call-out service) and have a thorough understanding of how to use digital measuring equipment and of the technology and protocols used in the field of SDH/PDH. You can create connections in the field of LO/HO virtual trails and are responsible for SDH and PDH equipment, especially in the core area of digital cross-connects (DXC).

### **Further basic prerequisites for the post**

You have the ability to grasp and analyse complex problems quickly, are target-oriented and are able to get things done. You must have finely honed communication skills and must come across as confident and persuasive when dealing with all sorts of different clients. You are very much a team player, are very committed to your work and have a customer-friendly and likeable manner. You also have a very good command of spoken and written English. You are a qualified IT systems engineer, electronic engineer in communications, electronic engineer in telecommunications, telecom systems engineer or similar.

We look forward to your helping us achieve our common objectives with your innovative ideas and true dedication in these areas.

Please apply in writing to:

ancotel GmbH  
Human Resources  
Kleyerstraße 88-90  
60326 Frankfurt am Main  
Germany

We are also happy to receive applications by e-mail to [jobs@ancotel.de](mailto:jobs@ancotel.de)

For more information about ancotel, please go to <http://www.ancotel.com>