
Welcome to Kleyer 90®

The “Campus Kleyer” complex, with “Kleyer 90” at the very heart of it, is Europe’s largest and most important network node for the interconnection of telecom and data communication networks. It is one of the world’s top telecom industry addresses and serves as a national and international hub for connections between regions, countries and continents.

As a registered trademark, “Kleyer 90” also stands for the unique product and service philosophy of ancotel GmbH at its headquarters in Frankfurt am Main. ancotel is also globally active, with representation in London, Hong Kong and New York. “Kleyer 90” serves as the ideal marketplace for carriers, Internet service providers, broadcasters and public institutions to develop their forward-looking businesses.

Expertise and good services are the key to success in a service society. The most important asset of our ever-growing company is its more than 100 highly motivated and committed employees who, between them, speak more than 20 different native languages.

We are currently looking for the following for our Client Services team:

Assistant Client Services (m/f)

You will support our Client Services team in handling orders and customer requests by e-mail and phone. In addition to your university degree you could gain initial experience in correspondence with international clients. Furthermore you are responsible for the record of fault reports and their transmission to our technique team.

Basic prerequisites for the post

You have a natural affinity for technical products and services and have a very good command of spoken and written English/German. Russian would be advantageous. You are very much a team player, are very committed to your work and flexible as well as familiar with working on PC and using MS-Office Excel, Word and PowerPoint. You are able to cope with stress situations effortlessly and you have a distinctly customer and service-oriented approach to your work.

Please apply in writing to:

ancotel GmbH
Human Resources
Kleyerstraße 88–90
60326 Frankfurt am Main
Germany

We are also happy to receive applications by e-mail to jobs@ancotel.de

For more information about ancotel, please go to www.ancotel.com